



## CONCURRENT SESSIONS DAY 2

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| <p><b>1. Using partnerships to address inequalities</b></p> <p>What is the role of divisions in addressing inequalities? What strategies (involving divisions and other organisations) have worked in areas with low socio-economic status and high mortality and morbidity? How can local partnerships facilitate equality of access to health services? When local services are inadequate what is the role of the division vis-à-vis councils, local communities and DHS in representation, advocacy and planning?</p>                         | <p>Session chair: <b>Dr Harry Hemley</b>, GPDV Board</p> <p><b>Susie Latham</b>, Program Manager, Population Health, Central Highlands Division of General Practice<br/> <b>Debbie Pepper</b>, Berry Street Victoria &amp; Committee member, Jaambie Neighbourhood House<br/> <i>Building the trust: Using community networks to improve Aboriginal health outcomes.</i></p> <p><b>Dr. Ron Korman</b>, Peninsula Community Health Service<br/> <b>Ms. Joanne Fitzgerald</b>, Peninsula Community Health Service<br/> <i>Mobile Integrated Health Program - low-cost accommodation</i></p> <p><b>Dr John Furler</b>, senior lecturer, Department of General Practice<br/> <i>How successful are divisions of general practice in forming partnerships with others to address inequalities in health care?</i></p>        |
| <p><b>2. Coordination &amp; collaboration in primary care</b></p> <p>Since the establishment of divisions, there have been many attempts to improve the coordination of care between general practice and other parts of primary care. Many of these efforts fail – maybe because the cultural differences are too great or the incentives are wrong or for some other reason. This session provides examination of two successful attempts and looks at some recent research into how GPs work together with other primary health providers.</p> | <p>Session chair: <b>Dr Rob Grenfell</b>, GPDV Board</p> <p><b>Lucio Naccarella</b>, Dept of General Practice, University of Melbourne<br/> <i>A framework for analysing primary care provider relationships</i></p> <p><b>Dr Sam Scherer</b>; Southcity GP Services; Prahran. Victoria<br/> <b>Elizabeth Rand</b>, Alzheimer's Association of Victoria; Hawthorn, Victoria<br/> <b>Pru Ingram</b>, Cognitive, Dementia and Memory Service; Caulfield General Medical Centre<br/> <i>Getting across dementia: a collaborative primary care education &amp; management project.</i></p> <p><b>Dr Graeme Downe</b>, Dandenong Division of General Practice<br/> <b>Ms Christine Crosbie</b>, South East Primary Care Partnership<br/> <i>Integrated Disease Management (Diabetes): Breaking through the Barriers.</i></p> |

| Session                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Presenters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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| <p><b>3. Hospital systems that promote coordination of care</b></p> <p>Coordination of care between GPs and hospitals has been one of the main concerns of divisions of general practice. After 10 years, what have we learnt about the systems that best support GP–hospital coordination of care? What does the implementation of Enhanced Primary Care tell us about the strengths and weaknesses of GP–hospital liaison? What sort of communication systems contribute to effective coordination of care?</p> | <p>Session chair: <b>Dr John Meaney</b>, GPDV Board</p> <p><b>Dr Linda Danvers</b> (Ballarat &amp; District Division of General Practice &amp; GPLO Ballarat Health)<br/> <i>Enhanced Primary Care: An Asset to Hospitals.</i></p> <p><b>Rebecca Power</b>, Chief Social Worker, St Georges Hospital<br/> <b>Renae O’Toole</b>, Nurse Unit Manager, St Vincent’s Hospital- Caritas Christi, Fitzroy.<br/> <i>St Vincent’s Hospital Enhanced Primary Care Demonstration Project</i></p> <p><b>Dr Susan Nicolson</b>, Mercy Hospital for Women<br/> <b>Dr Jenny Gore</b>, Shared Maternity Care Coordinator, Sunshine Hospital<br/> <b>Dr Ines Rio</b>, Mercy Hospital for Women<br/> <i>Aspects of a communication audit to shared maternity care affiliates at three Melbourne hospitals.</i></p> |
| <p><b>4. GPLOs – a review of the role</b></p> <p>The role of GP liaison officer has been a controversial one. What models of GPLO are in place in Victoria? What are the pros and cons of the different models? Should the GPLO be employed by the hospital or by the division? How does the GPLO interact with the division and what systems support this process? Does effective GP–hospital liaison require cultural change on the part of hospitals and/or divisions? What is the evidence?</p>               | <p>Session chair: <b>Dr David Tillett</b>, GPDV Board</p> <p><b>Alina Tooley</b>, Knox Division<br/> <i>Eastern Health GP Liaison Project</i></p> <p><b>Dr Sharon Monagle</b>, GP Consultant to Southern Health, Member of Central Bayside Division.<br/> <i>Bringing the GP perspective to the hospital: a heroic tale of myths, too much coffee and one IT person</i></p> <p><b>Dr Netta Duggan</b>, The Alfred, Melbourne<br/> <i>Mobile Assessment &amp; Treatment Service (MATS) – GP liaison by stealth</i></p>                                                                                                                                                                                                                                                                             |

### **5. Effective integration: some key components**

After 10 years, what have we learnt about what works best to achieve successful GP links with other parts of the health system? What is required to sustain integration? How should the partners in an integrated program be supported? How significant is a focus on the core business of each of the organizations involved? Through discussion of practical examples, speakers in this session will examine some of the key components of successful integration.

Session chair: **Dr John McEncroe**, GPDV Board

**Gawaine Powell-Davies**, Centre for Integration Studies, University of NSW

*Sustaining integration: it's how we do things around here*

**Dr Larry Osborne**, Dandenong Division of General Practice

*Not by education alone...stages of change and system reform*

**Dr Peter Goodwin**, Logan Division of General Practice

*The establishment of integrated & supported medical services*