



Explaining Divisions: *An Introduction to Divisions of General Practice For Community & Consumer Representatives* **Evaluation Form**

29 participants attend the workshop and 23 completed evaluation forms. The breakdown of participants was:

Division Staff	4
Consumer Representatives from Divisions	25

1. How did you come to be a consumer or community representative at the division?

- Invitation by Consumer Association to be representative on the Division group.
- I was invited after someone suggested it to me.
- Answered newspaper advertisement.
- Requested by board member.
- Because no one else was willing.
- Conned, asked by a division worker.
- I sent a CV in as I am interested in project work.
- Invitation.
- Through local newspaper.
- Selected from application – saw it in local paper.
- Responded to position vacancy advertised in the local school newsletter.
- Asked by a community health contact if I was interested.
- I think I was approached by a staff member and invited to be a consumer representative, in this new organisation.
- I was approached by the division.
- I was recommended to join the Advisory Committee Group at the Division by the MRC.
- Asked by a friend.
- Through a friend who was already on it.
- Consumer Liaison Program Officer.

2. How long have you had this role?

3.

6 months or less	5
7-12 months	9
1-2 years	2
3-5 years	1
5 + years	2

The next few questions on this form are about the ideas we explored in the workshop today.

3. When I am acting as a representative at division meetings I will need to reflect on some things about General Practice that may be outside my experience with my own GP. These things about General Practice might include:

19 participants were able to answer this appropriately. Themes included GP issues as small business managers, integration issues between GPs and other health service providers, “red tape” workloads, changes to MBS items, GP roles in health service planning etc.

4 participants did not attempt a response.

4. List one or two reasons why each of the following has a strong interest in divisions of general practice.

- a) Consumers and community members**
- b) General Practitioners**
- c) Government**

18 participants were able to answer this appropriately.
4 did not attempt a response.
1 response was inappropriate to the question.

5. Name one issue that General Practitioners and consumers have in common.

15 participants responded appropriately.
Responses included positive health outcomes for the community, well informed patients, patient satisfaction, effective illness prevention, the desire to communicate effectively in consultations, good quality patient care.

8 participants did not attempt this question

The next questions are about the overall quality of today's workshop.

6. Give each factor a rating out of 10 where 1 is the lowest score and 10 is the highest.

	Average participant rating
Workshop design	8.9
Presenters	9.4
Resource kit	9.4
Workshop Timing	8.5
Venue	9.0
Catering	9.0

7. On a scale of 1 to 10 where 10 is the highest score, to what extent would you recommend this workshop to other consumer and community representatives?

A mean score of 9.5 from participants was recorded