



Information for GP Division Newsletters
South East Healthy Communities Partnership
Interagency Care Planning Project

BACKGROUND

Across Victoria many people who use a range of health and community services have said that there is no real coordination between the services.

To try to overcome this South East Healthy Communities Partnership has funded a project to develop and trial an Interagency Care Plan Protocol. A working group comprising community based service providers and GP Division staff in Greater Dandenong, Casey and Cardinia has drafted a protocol designed to support improved service coordination.

HOW WILL IT WORK?

Service Providers will invite clients with complex needs using more than three services, and who may benefit from an interagency care plan, to be involved in the trial of the protocol. Once clients have agreed to be involved (and consented to their information being shared between providers) their GP will be invited by the clients case manager or worker to take part in a case conference which may be in person, by phone or by providing written information to develop the interagency care plan.

At the case conference, the GP may choose to undertake a GP Management Plan (MBS Item 721) and/or Team Care Arrangement (MBS Item 723). If, as a consequence of the case conference, the GP undertakes a 723, then it is understood that they will liaise with the patient and provider to complete the "Team Care Arrangement."

Alternatively, the GP may choose to contribute to the care plan developed by another provider (MBS Item 729). If the GP does not undertake either a GPMP or TCA, they may still claim the relevant "participation in a community-based case conference" item (Items 759, 762, or 765).

WHAT HAPPENS NEXT?

After the trial period (May-September) if you have been involved your feedback will be sought and used to improve the protocol before it is used more widely in the South East.

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