



BACKGROUND

To provide a more coordinated service for you, Service Providers (eg Council services, Community Health, your GP etc) want to trial careplans for people who may be using more than two services. This is known as an “Interagency Care Plan”. We need your help to do this. Your service provider thinks an Interagency Care Plan would be of benefit to you and would like you to be part of the trial.

WHAT HAPPENS NEXT

If you agree to be involved you will be asked to give consent for your information to be shared between your service providers.

Your service provider will arrange a meeting or phone link. At this meeting you and all your service providers will discuss support services that could assist you meet your needs and goals. We will develop a draft Interagency Care Plan.

After the meeting you can discuss the proposed plan with your service provider to make sure it meets your needs and that there are no gaps or overlaps of services.

After the trial period (May -September) we will ask you to tell us about your experience. This and the feedback from service providers will be used to revise the way service providers work before this process is used more widely in your area.

Thank you for your part in helping to improve service coordination and planning in the South East.