

SESSION 4: PLANNING THE DIVISION'S ROLE

Small Group Activity

Summary of Issues reported back

Planning the division's role

1. From your understanding, what are the three key objectives that GPs want to achieve in Aged Care Homes?
(be specific, eg. improved communication between facility, pharmacist and families)

Group 1 - Eastern Metropolitan Region

- Easy access & processes when visiting ACH
- Uniformity of paperwork eg. drug charts
- Remuneration: problems with private billing
- Easy case conferencing
- Minimise 'minor enquires' eg scripts, dressings.
- Single pharmacy
- After Hours Meds and equipment

Group 2 - Barwon South Western Region & Grampians Region

- Efficiency
- Systems
- Barriers
- Communication
- Medication
- Coordination

Facility

- Rooms
- IT

After Hours Cover

Patient care improved

2. It will be important to know what the GP Panels Initiative has achieved in 3 years time.
What will your division need to measure now (baseline)?

Group 3 - Northern Metropolitan Region

Access

- No of GPs attached to NH
- No of residents without “allocated” GP
- No of item numbers for NH visits

Quality

- No of ambulance calls
- No of falls/incidents

Partnership

- No of collaborative groups (networking)
- Qualitative study on GP/NH staff attitudes

Group 4 – Western Metropolitan Region

Snapshot of medication management

Existing protocols

After Hours

Referral

Advanced Care Planning

Existing networks for RACF patient access to GPs/optimising workforce

“Scoping Exercise”

- Aged Care Home
- GPs

Group 5 – Loddon Mallee Region

Aged care homes agree & identify appropriate baseline data for their facilities

- Average length of stay
- Ambulance call outs
- ED attendance

No. of GPs/ No. of Homes

Informed consent rates

Population Health

- Medical conditions

Age of GPs

- Demographics
- Metro/rural
- gender

Interdivisional Collaboration

3. What are the opportunities for regional and statewide collaboration?

Group 6 – Southern Metro

Regional

1. Resource sharing
 - Tools/models
 - Communicate successes
2. Educational Opportunities (multi-disciplinary):
 - GP
 - Registrar
 - RACF
 - Geriatrician
 - Pharmacy
 - Allied Health
3. Revenue Opportunities
4. Relationships/Governance:
 - DHS/DoHA
 - Division
 - RACF
 - Pharmacy
 - Allied Health
 - ACAT
 - RTP
 - Med Specialists
 - Care/Consumer
 - Respite

Group 7 – Gippsland & Hume Regions

Opportunities for Collaboration

1. Overlap of services provided by divisions to RACF
 - Project Officers Networks
 - Shared models/resources (eg. medication charts)
2. Initiative aims to increase GP interest in providing services to RACF
 - Education
 - Awareness of protocols, systems, issues etc.
3. Cluster Model
 - Potential for inter-divisional collaboration for RACF in close proximity but in different divisions
 - Regional CEO network
 - Shared models of working with registrars to promote “Passion for Aged care”

4. Statewide – GPDV: Network, clearing house

Through GPDV:

- Program Manger Network
- GP Champion Network
- CMA proforma/tools
- Workshop “How to work with Divisions” for RACF staff
- Link to peak organisations
 - RACF
 - Consumer
 - Nursing

Link to College of Geriatricians
Education module development