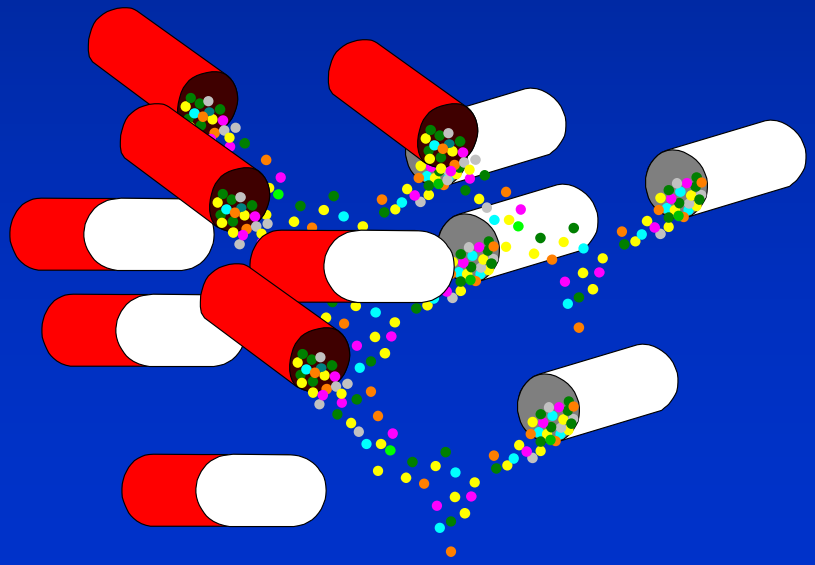
Medication Reviews in Aged Care Homes: current systems



Dr Jenny Gowan

Consultant pharmacist &

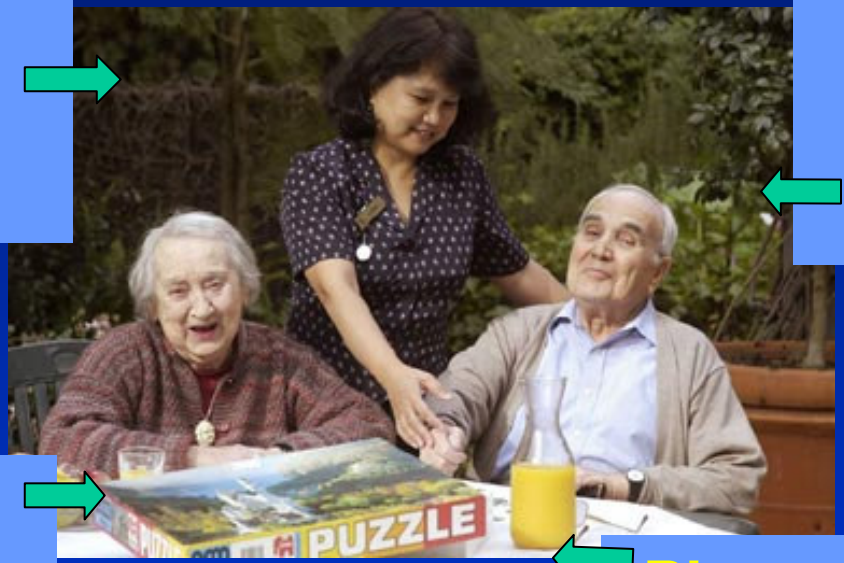
HMR Facilitator

NDGP & NEVDGP

Partnerships

- **GP & staff**
- **Locum Dr**
- **Specialists**

- **ACH staff**
  - –CEO
  - –DON
  - –DIV 1 Nurses
  - –PCAs
  - –Other health professionals



- **Hospital staff**
  - –Doctors
  - –Pharmacists
  - –Discharge nurses etc
  - –Other health professionals

- **Pharmacy staff**
  - –Supply pharmacy
  - –Consultant pharmacist

"Take one capsule, a half an hour before awakening?"

The more drugs people take, the more errors in dose they make.

To be an accredited pharmacist……AACPA.

- Pharmacist B Pharm 4 yrs study + PreReg year
- Two years post-graduation experience
- 2 - 5 day course
- 10 on-line case studies plus Communication module
- Fees – about $2000 to become accredited
  - Ongoing registration fees
  - Ongoing reaccreditation assessment

Medication Reviews in Aged Care Homes: current system

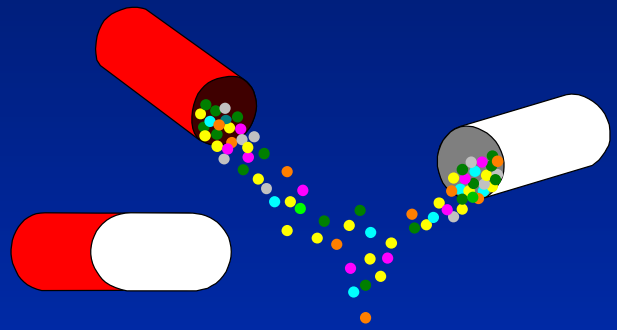
- **Accredited pharmacist contracted by RACF, HIC to undertake one review per bed per year**
  - **Contracts**
    - **shortage of accredited pharmacists**
    - **distance travelled may be large**
  - **Obtains consent for residents if not in admission documents**
  - **Notifies GPs of service via personal letter introduced by DON**
    - **may not know GP**

Medication Reviews in Aged Care Homes: current system

- **Pharmacist attends ACH on cyclical basis**
  - **May prioritise residents**
  - **Checks lists for new admissions and changes**
  - **Collects data for report**
    - **Medication chart - checks**
    - **Admission documents**
    - **ACAS reports**
    - **Assessments**
    - **Care plans**
    - **Progress notes**
    - **Pathology reports**
    - **talks to staff**
    - **'sees' resident**
    - **Interview with resident**
      - **Self administration capacity**

Medication Reviews in Aged Care Homes: current system

- **Assesses resident's medication**
  - Drug interactions
  - Drug/disease
  - Delivery issues
  - QUM issues
  - Polypharmacy issues
  - Preventative medication
  - Pre-planning



- **Writes reports off-site; minority on-site**
  - **Capacity: about 8 per day totally completed**

- **Reports sent to ACH**
  - **Filed in Dr' s file or medication folders or letters or path results or DON folder**

- **Reports sent to GPs as well – minority**

Medication Reviews in Aged Care Homes: current system

- **Feedback from GPs**
  - Variable
    - May sign that viewed report
    - May FAX comments
    - May telephone
    - May request appointment to discuss
- **Feedback from ACH staff**
  - Enthusiastic but variable
    - May action concerns
    - May follow up issues with GPs
    - May grab GPs to sign forms
- **3/12 reports signed by DON or manager as to no. of reviews/Qtr**
- **Payment $8.33/bed paid 1st month direct debit**

Medication Reviews in Aged Care Homes: current system

- **Ideally communication between GP, pharmacist, and nursing staff following written report.**
- ***Sometimes happens….***
  - ***Good outcomes***

GPs

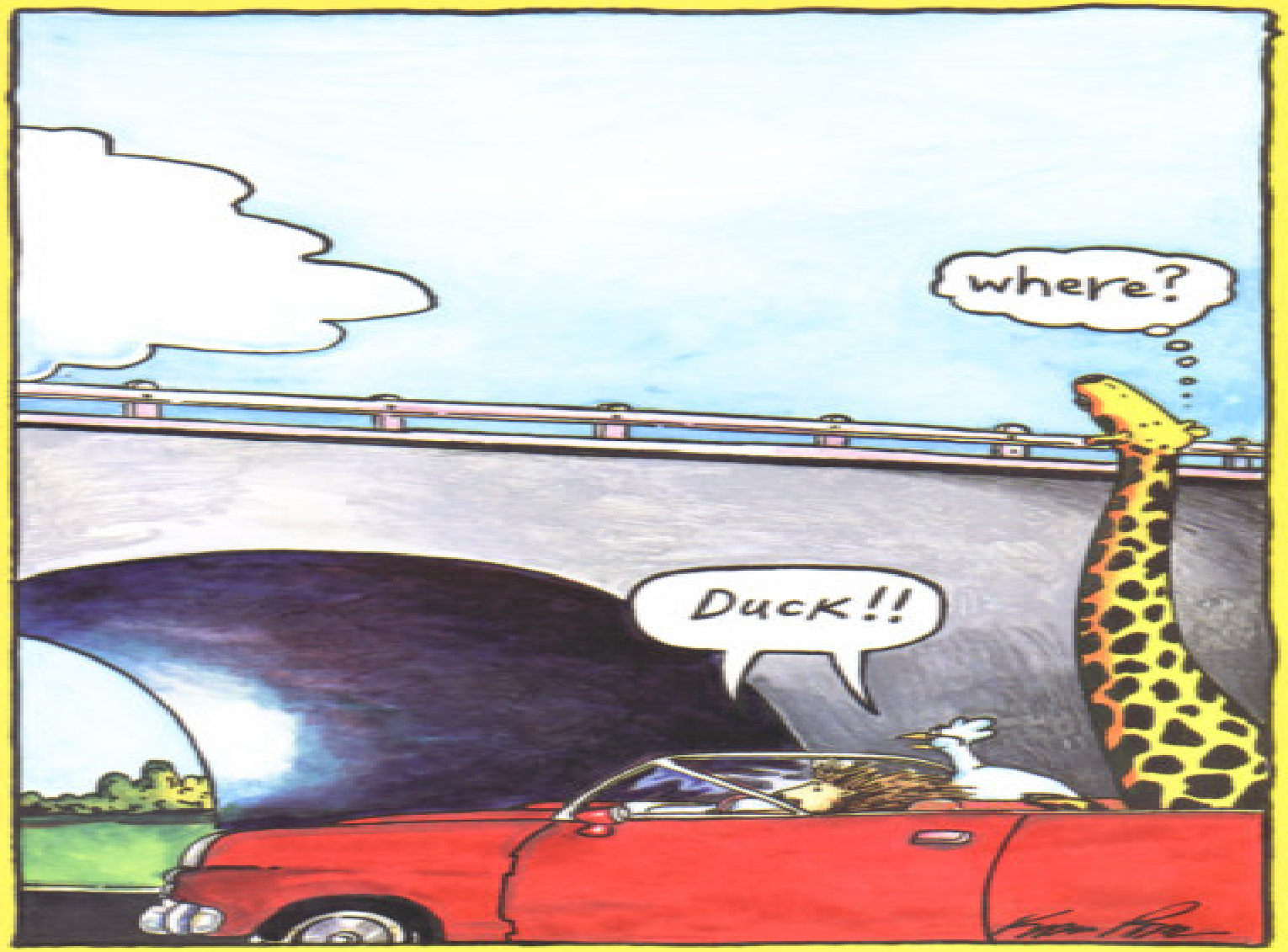
- ***May participate in a care plan (Item 730)***
- ***May case conference***
  - ***GP organise (Items 734, 736, 738)***
  - ***GP participate (Items 775,778, 779)***
- ***No payment for pharmacists***
- ***MBS Item #903 now available***

Medication Reviews in Aged Care Homes: current system

- ***Review***
- ***Reports- categorise interventions***
- ***Attend Medication Advisory Committees***
  - ***Assist with Medication management systems as per APAC Guidelines***
  - ***large role***
- ***Assist with Quality Audits***
- ***Accreditation issues***
- ***Problem solving***
- ***Education***

Medication Reviews in Aged Care Homes: current system

- **A. May do RMMRs as part of daily role from supply pharmacy**
  - NB Not independent
  - Lower overheads
- **B. May do RMMRs as own business**
  - Computer hardware/software/consumables
  - Drug information library
  - Office
  - Travel
  - Insurance/indemnity/super/workers comp/leave
  - CPD
  - Registration expenses



Unfortunately, animals sometimes lack the necessary skills to communicate with each other.