Regional Aged Care Quality Committee

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West Vic division of GPs

Strategic role for the Division

- Scope of the problem
  - A/H and GP services
  - Remuneration
  - Quality
- Activities planned and coordinated

West Vic's involvement

- Background
  - Aged population
  - Almost all GPs visit NH
- Issues
  - Acute care quality program
    - Medication errors, palliative care, care planning, recurrent admissions
    - A system of measure, no funding for interventions

West Vic's involvement

- Solution
  - Regional aged care quality committee
    - DoHA funded Pilot over last 18mths
    - 3 facilities (now 9)
    - Multidisciplinary panel
    - Issues focused

Model expansion

- Regional aged care quality committee
- Health service region quality committees
- Aged care facility based quality action group

Regional aged care quality committee

- Role:
  - Overview and Expertise
  - Recommendations
  - Pooled data analysis
- GP involvement
  - 3 GPs, 4 meetings/yr for about 3 hours.
- Division involvement
  - Project worker
  - governance

Health service region quality committees

- Utilize existing quality committees
  - +/- GP involvement already
- Role
  - Receive regional recommendations and plan action
- GP involvement
  - Existing, (can fund it).

Aged care facility based quality action group

- Formation/refinement of quality group
  - Fund GP involvement
  - Receives recommendations from regional committee
  - Plans activities and reviews effect
    - e.g. medication management, falls risk reduction, management of agitated behaviors.
  - Project worker support

Example

- Residential falls
  - “this is a problem”
- Regional committee
  - Sources management tools
  - Discusses range of possible activities
  - Project worker to provide recommendations to facility based groups

Example (cont)

- Facility based group
  - Receives recommendations from regional committee
  - Facilitated by project worker
  - Action plan decided
  - Action taken
  - Process reviewed

Challenges

- Cultural shift
  - Division
    - Planning, quality vs service, funding
  - GPs
    - Change in focus, quality vs service
  - Facilities
    - GP presence,accreditation vs quality clinical care