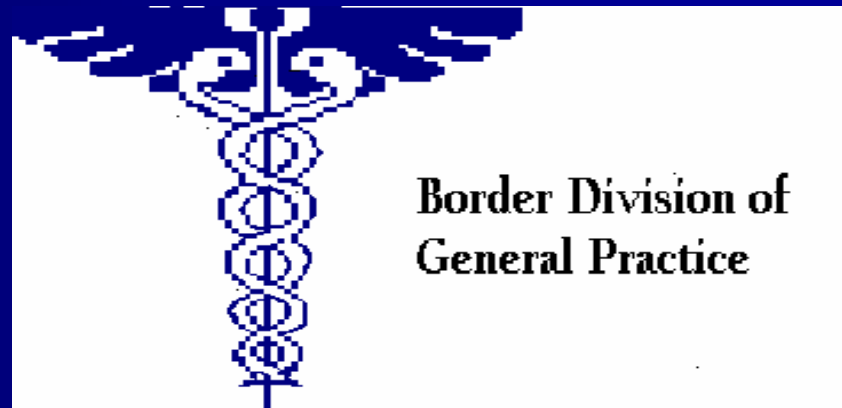
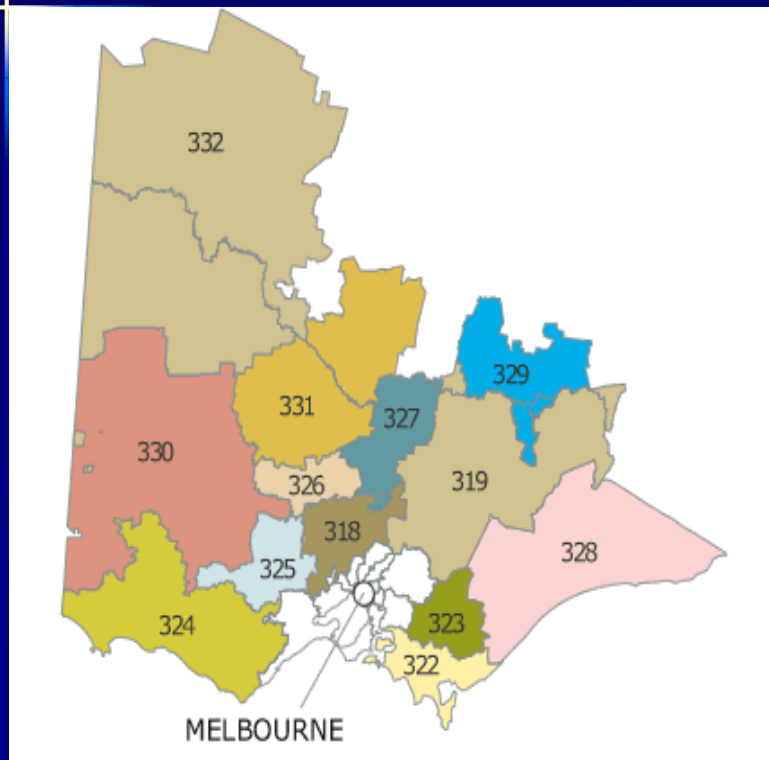


# AGED CARE GP PANELS INITIATIVE



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# BORDER DIVISION OF GENERAL PRACTICE



# Our Division.....

- A rural division covering Victoria and NSW
- 14 staff in our Wodonga office (7EFT)
- Covers 12,168 square kilometres
- Population over 100,000
- 20 Aged Care facilities, aprox 650 beds
- 67 GPs, 26 practices

# The Model

- 2 panels
- Albury/Wodonga meets bimonthly
- Corowa meets 3 monthly
- Comprises Directors of Nursing of aged care facilities, GPs and pharmacists.
- Other stakeholders invited when required. eg carers respite, geriatrician
- 6 rural facilities have 1 GP practice per facility and are serviced individually

# Facility and GP Issues Identified

- Most issues revolved around a lack of systems and communication problems:
  - medication issues
  - visit times, calls
  - GP available for new residents
  - Lack of understanding of each others issues and requirements

# Achievements

- GPs available for new residents and respite
- Increase in consulting rooms in ACFs
- GP work arrangements now documented at ACF
- Increased use of CMA and RMMR
  - Current statistics for Oct 05 to Mar 06
  - CMA Item 712                      84
  - RMMR Item 903                    17

# Achievements

- Better informed staff – practice and ACF
- Input from geriatrician into panel
- Awareness raised re GP timing of visits
- Respite beds available in Friday fax weekly
- Involvement in Regional Medication Advisory Committee

# System Improvement - IT

- Successful trial conducted at Corowa 05
- GP software installed at the ACF in a designated consulting room.
- \$25,000 GP funds in 30 June 06 budget allocated to IT system improvement
- Panel and Department approval
- 7 practices have taken up the offer of \$3500 for remote access, these have the largest numbers of ACF patients.
- Targets set for the usage of the Medicare items

# Some ways to do it !!!

## GP Perspective

- GP – takes laptop and Telstra modem “Minimax” plugged into the USB port when he visits the ACF.
- System works well, CMAs generated this way but I print them when I return to the practice as they sometimes need fine tuning.
- Remote access is also useful when participating in case conferences at the nursing home.

# **Some ways to do it !!!**

## **Practice Perspective**

- Remote desktop connection comes with Windows XP Professional
- Aged care IT specialist set up Drs with a guest account, blocking them out of the network for security.
- Dr can log into the practice while visiting the ACF.

# FUTURE PLANNING

- Continue current work with IT system improvement with ACFs and practices
- Get it running smoothly and continuously improve
- Work with GPs , pharmacists, ACFs on RMMR implementation to improve medication issues

