

Practice Capacity for CDM

AGENDA

21st October 2003

Objectives

This workshop has been designed to explore features of general practice capacity, which may contribute to providing quality chronic disease management. Participants will have the opportunity to:

- Understand the elements of practice capacity, which are being investigated as contributors to providing quality chronic disease care in general practice.
- Explore in detail IM maturity and teamwork as key features and consider the implications for the division's approach.
- Receive a CDM program update

9:10am **Registration** – Refreshments available

9:30 **Welcome & Introduction**

09:40-10:40 am **PRACTICE CAPACITY RESEARCH UPDATE**

Session 1

Keynote Speaker: Judy Proudfoot, Centre for GP Integration Studies, University of NSW. Judy is the principal researcher investigating features of practice capacity, which contribute towards chronic disease outcomes in an Australian general practice setting. Judy presented her initial findings based on a literature review to the CDM Network 12 months ago. She will update the network on the progress of the research and the findings of the study to date. We have used elements of the study, to construct a framework for the workshop today.

10:40 Launch

Better Capacity, Better Care Kit

To be launched by Dr Peter Waxman DHS Medical Advisor

11:00am

Morning tea

11:30am

Session 2

ON THE ROAD TO IM MATURITY

IM maturity is being investigated as a key contributor to providing quality chronic disease care. However, identifying what is IM maturity and what is the right level that has an impact on quality chronic disease care is yet to be determined. This session explores IM maturity as a continuum and speakers have been invited to present different aspects of this topic.

1. Teaching 'old dogs new tricks'

Kerry Parry – Murray Plains Division, will speak about how the division has taught 'old dogs new tricks' and moved GPs in the division to 100% computerisation.

2. Active Registers and Risk Management

Daniel Carbone – Central Highlands Division, will present on his research proposal on reducing clinical risk in cervical screening through effective information management.

3. Chronic Disease MANAGEMENT

Dr Henry Konopniki & Laurie Barrand – Monash Division, have worked in partnership to develop an information management system, which tracks patients through an incentive.

4. Population health & Data Aggregation

Linda Blackmore and Andrew Dalley from Illawara Division, NSW have been invited to present how data is being aggregating at a division level and feedback to GPs. They will also speak about how they are progressing with their strategic alliance with Intra Health as a primary IT provider.

1:00pm

Lunch

1:45

Program Update

Belinda Caldwell will provide a program update on CDM.

2:15pm

Session 3

ROWING IN THE SAME DIRECTION – Can divisions help steer the boat?

Moving from episodic care to structured care requires general practice to work effectively as a team. This session will look at the role of divisions in facilitating effective teamwork.

4.00pm

Close