

HIC update on e-authorities

Tracey Baz, HIC, PBS Online

- PBS online is available now to GPs but the GP must be PKI enabled, but only the location certificate is required.
- There are currently no links to medical software
- It takes the same amount of time filling out the PBS online than it does if the GP was to complete the process over the phone. The factors that may have impact on this is:
 - Slow Internet connection
- The ANS clinical software trial in Ballarat was deemed not suitable.
- Using the Internet to fill in the PBS form is considered more discrete than using the phone, especially while the patient is still in the room.

For further information please refer to the following PowerPoint presentation:

[presentations\PBSAuthorities.pps](#)

Action :

- David to invite Karin from HIC to future IMIT Network meetings so we can build stronger communication link between HIC and divisions of general practice.

PKI Update

Margot Lightfoot, PKI Operations Manager, HIC

Danilo Hajdukovic, PKI Technical Support, HIC

Anthony Roben, Senior PKI Technical Support, HIC

- Version 1.3 is due to be released in October.
- All divisions should have a copy of the PKI Technical Support CD
- HIC are currently testing mobile phones technology utilising health care location certificates (soft certificates) to sign and encrypt email. Current there is a pilot being tested in the UK which the HIC are looking at which use mobile phones to sign expense claims.
- PDA devices should be able to utilise soft certificates and some may also support tokens.
- HIC are also looking at supporting other platforms such as CE and pocket PC's.
- If you are using **HIC Online** you need a location (HCL) and individual (HCI) certificate
- Also discussed were the following published PKI ISO standards:

ISO / TS 17090 – 1 Health Informatics – PKI Part 1: Framework and overview

ISO / TS 17090 – 2 Health Informatics – PKI Part 2: Certification profile
ISO / TS 17090 – 3 Health Informatics – PKI Part 3: Policy management of CA

Standards Australia publication HB174:

“Information Security Management Implementation Guide for the Health Sector” promoting the use of PKI within the health sector.

Available from Standards Australia. Cost is approximately \$53

- If you want to purchase the entire set it is approximately \$184.
- MailSecure4 is only available for Windows XP.
- There is currently no end date for MedClaims, but there is a huge push to move from using MedClaims to HIC Online.
- There has been some concern over whether GPs have to sign up for Fairer Medicare to use HIC Online. This is not true they do not have to sign up for Fairer Medicare scheme.
- What do the HIC want from divisions of general practice?
 - refer to the survey that the ACTDGP produced.

For further information please refer to the PowerPoint presentation:

[presentations\HICPKISecured.pps](#)

Action :

- David to find out what divisions do not have a copy of the PKI Technical Support CD.
- David to summarise the survey finding written by the ACTDGP and distribute to the IMIT Officers in Victoria.

Medical & Dental Accounting IT/IM Consultancy

Jim Doumakis

- This company consists of IT management, lawyers and accountants.
- They currently have 800 GPs as clients around Australia and have had 10 years in the medical industry.
- They also write publications for AusDoc every two weeks.
- They offer the following to GPs:
 - Comprehensive assessment (first one is for free)
 - IMIT policy and procedure manuals
 - Risk management
 - IT management
 - Disaster recovery planning
 - Business continuity
 - IMIT budget/forecasting
 - Research
- They provide a service to all rural areas as well as urban
- Jim gave a rough estimate on how much an assessment would be:
 - for a solo practice approximately \$200 – 400

- for a large practice approximately \$700 - \$2000

For further information please refer to the PowerPoint presentation:

[presentations\MedAndDentalAccounting.pps](#)

HL7 Presentation

Mike Rochow, National Technical Manager for Kestral Computing

- GP-HL7 projects are:
 - HealthConnect
 - MediConnect
 - Immunisation Register
 - Radiology Ordering Project
- HCN are providing no assistance with HL7 problems.
- UltraEdit is a good tool for viewing HL7 messages

For further information please refer to the PowerPoint presentation and the HL7Connect website:

[presentations\GPDV - HL7 Presentation - 20030911.pps](#)

<http://www.hl7connect.com/links.ksp>

CME Bookings A New Opportunity

Gary Holzer, Informatics Coordinator, South Australian Divisions Inc.

- This online booking system was launched by Hon. Kay Patterson at the National Divisions Forum.
- There are currently 25 divisions across Australia using CME bookings
- This particular booking system is not dependent on the GP having an Internet connect they can always contact their division to book on their behalf.
- An important advantage of using this online booking system, is that GPs/Divisions can view other educational events in surrounding areas.

For further information please refer to the PowerPoint presentation:

Update on GPCG Conference

David Sandic, GPDV Health Informatics consultant

In July 2003 a General Practice Computing Group forum was held in Canberra It looked at rural and remote issues in IM, software industry engagement and future strategic directions for IMIT in General Practice. The GPDV canvassed the views of the Victorian divisions and these were presented at the forum by me.

The following is a brief summary of the recommendations produced by the forum (which agree with those provided by the Victorian divisions);

Rural and remote IM:

- Examine models such as service aggregation to reduce cost.
- Try to create leverage upon service providers such as Telstra through publicity and lobbying, to improve service and reduce costs.

Industry Engagement

- Share program modules between different programs which do the same job.
- The adoption of a systematic approach standards such as HL7 and Data sets.
- Examine the use of open source models for software.

The 7 priority areas for the GPCG future activity ranked in order of decreasing priority.

- 1) *Business case analysis for IM ,*
- 2) *Connectivity.* Improve e-referrals and electronic discharge summaries.
- 3) *Education.* Provide an educational framework for the use of IM.
- 4) *Communication.* With GPs, divisions and SBOs.
- 5) *Research and development.*
- 6) *Evaluation.* Accreditation for software.
- 7) *Consumers.* Promote consumer awareness.

HIC 2003 and RACGP Conference

Networking Session

Future Meetings

1. Live automated prescribing
2. Update on Argus
3. Ferret
 - QLD developed for Koori Health to track CDM issues
 - It is supposed to be used in conjunction with Medical Director, but it doesn't
 - Expensive product, currently being used by Goulburn Valley Healthcare Centre
4. OpenOffice
 - what can it offer GPs

Action:

- David to invite Rob Gooding from DoHA (Canberra office) to the next meeting.
- HCN need to be approached about new SQL version, this issue was raised by Noel Stewart who is on the IM projects email list.

Next meeting might be held on either:

Date: Monday 22 October

Where: GPDV

Time: 2pm – 5pm

OR

Date: Wednesday 24 October

Where: GPDV

Time: morning

The next combined CDM/IMIT network meeting will be held Tuesday 22 October at the Melbourne Events & Banquet Centre.

The next IMIT network meeting will be held Thursday 11 December at the Melbourne Events & Banquet Centre.