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Star Divisions: Helen Threlfall

Hot Topics

GPDV Statistics Package Update

Email: s.tremellen@gpdv.com.au

There has been some changes to the GPDV Statistics Package that is available on our website with updates to some existing tables, and some new tables added.

These changes have been made:

1. Mental Health Section – A new table has been added to show data on Mental Health Care Plan and Review claims by division, and the number of GPs claiming. It also includes the estimated number of people who could benefit from a MH Care Plan as a proportion of the MH Care Plan claims made.

Congratulations to Southcity GP Services for achieving the highest rate in Victoria based on the first two months of claims data (6.73%)

2. CDM Care Planning Section – The table shows data on various CDM care plan items and the number of GPs claiming. The data has been updated to the most recent available – Oct-Dec 06. GPDV plans to develop a table showing the number of GPs claiming GPMPs and TCAs as a proportion of the estimated number of working GPs in each division.

3. Health Assessments/Checks Section – A table showing claims for 45+ health checks, and number of GPs claiming, for Nov and Dec 06, by division, has been added. In addition, the number of GPs claiming as a proportion of the estimated number of working GPs in each division has been calculated.

Congratulations to Dandenong Division for showing the highest number of GPs claiming the 45+ health checks in Victoria as a proportion of the number of practising GPs in the division (30.4%).

4. ITIM/Broadband Section – A table has been added showing uptake of the new ITIM PIP incentive from Nov 06.

GPDV Staff Changes

Kim Riley – Immunisation

GPDV would like to welcome Kim Riley to the Public Health team where she will be focussing on Immunisation and other public health programs such as pandemic flu planning and the HIV Viral Hepatitis STI education program.

Kim has a wealth of experience in immunisation having worked as the immunisation coordinator at the Royal Children's Hospital for a number of years. Kim may be contacted on k.riley@gpdv.com.au

Linda McKenzie – Public Health

Linda has been working for GPDV since 2002, so brings experience and corporate knowledge to her new position supporting the Public Health team of Michelle Wills and Kim Riley. She is a welcome addition to the team. Her email address remains l.mckenzie@gpdv.com.au

GP Health System Integration

Aged Care Homes

Lee: l.stamford@gpdv.com.au

Reminder: GPDV workshops for aged care program staff

- Aged Care Medicare Nuts and Bolts. April 18 2007 1.00 – 4.30pm.
- Aged care Network Meeting – theme: Program planning. April 19 2007 9.30am – 4.15pm.

Further information contact Eliza at GPDV: e.sanneman@gpdv.com.au

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GP/Hospital Communication

Lenora: l.lippmann@gpdv.com.au

Improving GP-Hospital communication

If hospitals do not have accurate GP contact details they cannot send discharge summaries and other information about their patients to GPs. These contact details are now held in the Human Services Directory (HSD) which is managed by Database Consultants Australia, DCA, who rely on divisions and practices to keep the information up to date.

On 20 February Lenora emailed CEOs to ask for help in keeping the GP contact details on the HSD up to date. Many thanks to the divisions that have already passed updates to DCA.

CEOs have also been asked to give Lenora the name of the division staff member who is doing the work of passing updates to DCA so that future messages can be directed to them. If you think you may be the contact person for this work, please check if your division has responded to the email and that your name is nominated for future communications. Don't hesitate to ring Lenora for further information: 9341 5214 or email l.lippmann@gpdv.com.au.

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IM & ICT

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Broadband For Health

An official statement from DoHA on the future of the Broadband For Health (BFH) program is imminent. GPDV has received early notification of the key points of the statement and is able to summarise thus:

1. The Broadband For Health program will terminate on 30/6/2007.
2. Practices due to renew in May/June should consider re-applying early.
3. Late applications (i.e. received after 30/6/2007) will not be accepted.
4. There will be no further reduction in the incentive amount.

Practices needing help with reapplying for BFH, or considering their broadband requirements post-BFH are encouraged to contact Brendon Wickham at GPDV on 03 9341 5238 or b.wickham@gpdv.com.au.

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\$5,500.00 Rebate for Customer Relationship Management Systems

The Commonwealth Department of Health and Ageing will provide a rebate of up to \$5,500.00 (GST inclusive) per Division for the purchase, staff training and use of a Customer Relationship Management (CRM) system. The rebate will only be available until 30 June 2007.

The rebate is available to all divisions and GPDV whether you have already purchased or are yet to purchase a CRM.

The rebate is in response to the demand for support from many Divisions for assistance in the implementation of a CRM system (e.g. the Division Information System (DIS) and Microsoft CRM).

Divisions will be contacted by DoHA directly (via letter) in the next few weeks further detailing the rebate scheme and eligibility. *(The full detail of this message was sent to all CEOs 16 March 07).*

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Mental Health

Anne: a.diamond@gpdv.com.au

ADGN News

AGPN in partnership with Eli Lilly Australia have developed an education and training module to assist general practitioners in preparing mental health care plans as they relate to the new Medicare GP Mental Health item numbers, introduced in November 2006. The module will be available for divisions in April 2007.

The module is an interactive, two hour education session, using a case study approach. It is designed for delivery at the divisional level to multi-disciplinary network groups. A facilitators' kit will be provided and will contain: a powerpoint presentation, facilitators notes, case studies, participants' worksheets and resources, including AGPN's *Better Access Orientation Manual*. The module will be distributed to interested divisions by Eli Lilly sales representatives.

Divisions are encouraged to get in touch with their local representative if they are interested in the module.

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Congratulations to Victorian Headspace divisions

Congratulations to Southcity, Geelong and Western Melbourne divisions for successful consortia applications for large grant funding from Headspace: the National Youth Mental Health Foundation. Congratulations also to Central West Gippsland, Mornington, and Goulburn Valley as lead divisions for successful small grant applications, and to Otway division for their involvement in the successful Brophy Family Services small grant application. This is an exciting period for Victorian divisions for youth mental health and we will look forward to further developments from Headspace this year. Further information at www.headspace.org.au

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GPDV News

GPDV will meet with the new Minister for Mental Health, the Hon. Lisa Neville, on 26th April. The purpose of the meeting is to inform the Minister of the work of divisions in primary mental health care and raise key issues to improve and facilitate the State's mental health service system engagement with general practice. CEOs and Mental Health Program staff have been invited to send comment and feedback to Anne Diamond on a.diamond@gpdv.com.au by 9th April to inform this meeting.

Please note that the next Mental Health Network Meeting will be held on 1 June.

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Primary Care Liaison

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Pete: p.marshall@gpdv.com.au

\$1,000 for promotion of Vic Statewide Referral Form

An advance notice about this funding was given to CEOs at their most recent Network meeting in March.

There is a short delay in sending the letter of offer to each division. The reasons are:

- that the process for getting feedback from GPLOs, as well as divisions, has had to be sorted out.
- The process for incorporating changes that divisions and GPLOs indicate are needed had to be clarified.

Divisions should expect a letter of offer in early April.

If you have any questions please contact Sonya Tremellen on 9341 5205.

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Improved Population Health through systematic general practice

Aboriginal Health

Lesley: l.czulowski@gpdv.com.au

National Aboriginal and Torres Strait Islander Health Survey: Summary Booklet, 2004-05

The Australian Bureau of Statistics has just released the latest issue of its summary report on the National Aboriginal and Torres Strait Islander health Survey. See link below:
<http://www.abs.gov.au/ausstats/abs@.nsf/mf/4715.0.55.006?OpenDocument>

Report on national workshop “*Standing Strong Together for Aboriginal and Torres Strait Islander health*”

The Report on this national workshop, held on 9 October 2006, is now available at:

<http://www.racgp.org.au/aboriginalhealthunit/currentprojects/12449>

Call for Eols for Literature review on Spirituality and Aboriginal and Torres Strait Islander Peoples' Social and Emotional Well Being

The Cooperative Research Centre for Aboriginal Health is calling for expressions of interest (Eols) for a Literature Review on Spirituality and Aboriginal and Torres Strait Islander Peoples' Social and Emotional Well Being. The document includes information on requirements and an outline of the information required from applicants in Eols.

Spirituality was one of the priorities identified in the Social and Emotional Well Being roundtable held in September 2006.

The CRCaH is seeking Expressions of Interest from individuals, teams or collaborative partnerships, and encourages Aboriginal and Torres Strait Islander people to apply.

This information has also been posted on the CRCaH website in the news and events area at:
<http://www.crcah.org.au/index.cfm?attributes.fuseaction=whatsHappening#975>

If you have any questions or suggestions, please contact Vanessa Harris on (08) 8922 7968 or Vanessa.Harris@crcah.org.au. Eols are due to Vanessa Harris **by Friday 23 March 2007**

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Collaboratives

Catuscia: c.biuso@gpdv.com.au

Program extension to December 2007

The Australian Government has recently extended the Collaboratives program to December 2007. The program was originally funded to June this year.

The activities for the program extension allow for ongoing practice support, training for participating divisional staff, and research and documentation of program success stories and learnings. In particular, extension activities include:

Continued data collection and support for wave 3, local and virtual practices

- NPCC support for Collaborative Program Managers at divisional level
- Program promotion and documentation of case studies
- An additional virtual program
- Analysis of the Better Access model and refinement of Access measures
- Training for participating divisional staff in quality improvement principles
- Research and documentation of key learnings of the program.

The program extension also provides an opportunity to plan for the integration of the program into

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core divisional business to ensure that all Divisions and practices benefit from the learning and skills obtained from the program.

GPDV will be considering a range of issues in the future planning for the program, including:

- How we can effectively embed the collaborative methodology and quality improvement framework into the divisional network
- The most efficient way to spread the knowledge and experience obtained from Collaborative Program Managers to other divisional practice staff
- Ensure future proposed models are aligned with State health strategies
- Training opportunities in quality improvement for divisional and general practice staff
- Building and sustaining general practice networks
- Maintenance of peer support and sharing of knowledge

GPDV looks forward to working with divisions to provide an opportunity for additional practices to benefit from the program.

To access published articles on the National Primary Care Collaboratives program, visit - <http://www.npcc.com.au/articles.htm>

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Disease Prevention

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Bowel Cancer

Ordering NBCSP GP information kits

National Bowel Cancer Screening Program (NBCSP) information kits have been distributed to all PIP registered practices to support general practice throughout the program.

Practices that are not PIP registered, or those that have not received a kit or would like additional copies, can contact the NBCSP Information Line on 1800 118 868 or visit <http://www.cancerscreening.gov.au/>.

Program information in community languages

Multilingual Information for the NBCSP is available on the program website at <http://www.cancerscreening.gov.au/>.

A Multilingual Information button on the main menu will take users to the package of materials translated into the top 10 languages that are spoken nationwide by the 55-74 year old age groups (Chinese, Greek, Italian, Vietnamese, Arabic, Macedonian, Croatian, Polish, Spanish and Serbian). In addition to the languages listed above, the FOBT kit instructions are available in Dutch, Filipino, German, Khmer and Maltese.

Free fax number for assessment forms

The NBCSP now has a free fax number available for the transmission of Assessment Forms to the Register. This number is in addition to the current fax number that is included on the Assessment Forms. The free fax number is 1800 115 062

Electronic versions of assessment forms

The Department of Health and Ageing has advised that electronic NBCSP Assessment Forms being developed by GPs or Divisions will not be accepted by the Register unless they have been approved by DoHA.

If programs assessment forms are being developed electronically by either individual health professionals or GP divisions they must:

- be in a format where fields cannot be modified;

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- contain all fields and information in current forms;
- be in the same sequential order as current forms; and
- be approved by DoHA prior to use.

Once approved by DoHA the Register will be advised and the forms can be accepted for processing. In line with Program Policy any form submitted which does not meet these guidelines will not be accepted by the Register.

If you have any further queries relating to assessment forms, please contact Michelle Norris at michelle.norris@health.gov.au or phone (02) 6289 5851.

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Smoking

GPs will be hit by more questions as new set of graphic health warnings on cigarettes hit the shelves

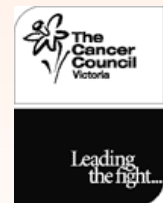


Quit advise that calls to the Quitline have jumped by 30 per cent since new graphic health warnings were introduced on cigarette packs in Australia one year ago. Fax referrals from GPs over this time have increased by 178, a total of 556 referrals.

The new warnings introduced on March 1 this year, include confronting images of smoking-caused stroke, lung cancer, blindness, heart disease, the effect of smoking on unborn babies and the toxicity of tobacco smoke. "Graphic health warnings on cigarettes are a strong motivating factor in encouraging smokers to quit, and GPs should expect an increase in the number of patients who want to discuss quitting" said Todd Harper Executive Director of Quit Victoria. There is strong evidence that a brief intervention by a GP can significantly assist people to quit".

The Cancer Council Victoria has several resources available to support general practice:

- o Fax-referral is an efficient way for GPs to refer patients to Quitline. The referral forms are available in hard copy from Quit or downloadable from Medical Director. When a fax referral is received the patients are contacted and a confirmation is sent to the GP. GPs are sent information regarding the outcome of the callback service, which serves as a reminder to follow-up with the patient at future appointments.
- o Quit Victoria offer a range of education opportunities for GPs and practice nurses from a one-hour session to a one-day course and also provides educator training (two days), which are accredited with the RACGP. A DVD and support booklet package is also available for in-practice training. Visit the Quit website for more information at www.quit.org.au



The LifeScripts resources can also assist GPs in discussing smoking cessation with their patients.

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Immunisation

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Flu Vaccination for Health Care Workers



March 26 2007, saw the launch of the National Flu Vaccination Day for Health Care Workers, a new initiative which is supported by The Influenza Specialist Group (ISG) and Sanofi Pasteur.

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Historically there has been a very low uptake of flu vaccination by healthcare workers in Australia, which leaves vulnerable patients at risk of potential complications. The evidence to support influenza vaccination of healthcare workers is robust, and it is well documented that influenza is a far more serious disease than people believe, with an estimated 1,500 Australians dying from influenza-related complications. Despite overwhelming data and recommendations from the National Health and Medical Research Council (NHMRC), in support of influenza vaccination of health care workers, 2006 research estimates that between 50-80 percent of healthcare workers are not getting vaccinated.

Healthcare workers have a duty of care to their patients, and through vaccination, healthcare workers can help to protect patients against transmission of this highly contagious disease. All staff working in GP surgeries, are strongly recommended to have the vaccine, to protect themselves, their colleagues, their family and also those patients attending the surgery.

The ISG Discussion Paper on influenza vaccination among healthcare workers:

Can be accessed online at <http://www.influenzacentre.org/> (please see the 'Reports' tab).

Further general information on 'fighting the flu' from the National Institute of Clinical Studies NICS can be found at www.fightflu.com.au

Sanofi Pasteur also has a site with general information and a secure site for health professionals at <http://www.flushots.com.au>

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Lymphoedema

Hari: h.kakouris@gpdv.com.au

Lymphoedema GP education sessions begin

The Lymphoedema General Practice Education Project has begun its next phase with the first CPD session held with Monash Division in late March. A case-study based learning module has been developed for these GP meetings for use at lunchtime or evening meetings, or as a small-group learning resource.

Another aspect of the project is also reaching finalisation, an information card, Lymphoedema – Guide for diagnosis and management in general practice has been developed for GPs and will be available by mid-2007.

The Lymphoedema General Practice Education Project steering committee has recently recruited a practice nurse to assist with the development of educational resources for lymphoedema for practice nurses.

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Medication Management

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Seminar on pain and dementia

This seminar is run by the Royal College of Nursing Australia in Melbourne on May 16, 2007
http://www.rcna.org.au/content/dementia_and_pain_vic_flyer.pdf

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Nurses in GP

Lesley: l.czulowski@gpdv.com.au

News from AGPN

AGPN is pleased to advise that the Nursing in General Practice Recruitment and Orientation Resource is now available. We would like to acknowledge the support received from Divisions, general practices and the members of the Reference Group, in the development of the resource.

The Recruitment and Orientation Resource is designed to assist in the recruitment and orientation of nurses into the general practice setting. The resource has been developed using and building on existing resources from Divisions of General Practice. It is applicable to a national audience and will

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provide information and resources for the employer, all members of the general practice team, Divisions of General Practice and nurses new to general practice.

To access the Resource click <http://www.agpn.com.au/nigprecrut/>

The Resource is designed as a web based product as it includes links to relevant websites for the most current information. A limited number of hard copies are available free of charge from AGPN for practices without internet access.

A hard copy of the Resource has been sent to the Executive Officer at each Division to assist in promoting the resource to practices. Flyers promoting the Recruitment and Orientation Resource have been sent with the resource. To obtain additional flyers contact Toni Rice, contact details below.

AGPN are currently developing a generic PowerPoint presentation and training program utilising the Resource to assist divisions with recruitment and orientation of nurses to general practice.

The project was funded by the Australian Government Department of Health and Ageing.

For further information on the Nursing in General Practice Recruitment and Orientation Resource contact Toni Rice, Nurse Program Officer, Australian General Practice Network at trice@agpn.com.au.

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Australian General Practice Nursing Study

The study is a three-year, two stage project by AGPN with the Australian National University examining how nurses work in general practice, funded by the Australian Primary Health Care Research Institute (APHCRI).

The results of this research will describe the ways in which nurses work (phase 1), and then explore ways in which practices can maximise the benefits nurses bring to general practice (phase 2).

In phase 1 the researchers visited 25 practices recruited through divisions, eight in New South Wales and 17 in Victoria. Of these 12 are urban, 12 are rural and one is classified as remote. The majority of practices are group or partnership structures, and four are solo practitioners. An effort was made to include more unusual or innovative practice nurse models, including practices with high nurse to doctor ratios, male nurses, corporate and community health based practices.

In the twenty-five practices visited in phase 1, trained researchers observed the nurses activities for two periods of one hour. The nurses were encouraged to undertake activities as normal, many reporting that these activities were slowed down as a result of being observed. Results showed that there were an average of 15 encounters with patients, doctors, reception staff and others. In one practice there were 36 brief contacts over one hour, with a rate of one contact every 100 seconds, most of the contacts requiring a response.

A report on the preliminary findings from Phase 1 is available at:

http://www.adgp.com.au/client_images/96598.pdf

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Twelve Divisions of General Practice with approximately 100 students have registered to deliver the Graduate Certificate in Nursing [General Practice] (GCNGP) in Semester 1 2007.

AGPN have appointed a National Moderator for the GCNGP further details will be available in the April edition of Nursing News.

An information pack and PowerPoint presentation are currently being developed to assist Divisions promoting the GCNGP.

Information brochures on the GCNGP are available in the AGPN Network Resource Centre or by contacting Toni Rice on trice@agpn.com.au

If Victorian Division have Practice Nurses who are interested in enrolling in this program. GPDV will coordinate a state- wide roll out in second semester June 2007.

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International Nurses Day- Saturday 12 May (thanks to NSW Alliance)

Positive Practice Environments, Quality Workplaces = Quality Patient Care

The International Council of Nurses (ICN) has developed an Information and Action Tool Kit to help celebrate International Nurses day to be held on Saturday 12 May 2007. The theme for this year is 'Positive Practice Environments, Quality Workplaces = Quality Patient Care'. The kit, addresses a number of issues which contribute to unsafe working environments and provides suggestions to elevate dangerous unsafe work practices. Although the kit mainly focuses on larger nursing employment establishments it provides an international overview of the literature and replicates beautifully to nurses in general practice. To access the full kit go to www.icn.ch/indkit2007.pdf

Some highlights from the kit are listed below:-

1. Advancing Positive Practice Environments - Positive practice environments are characterised by
 - Innovative policy frameworks focused on recruitment and retention
 - Strategies for continuing education and upgrading
 - Adequate employee compensation
 - Recognition programs
 - Sufficient equipment and supplies
 - A safe working environment
2. In almost every country nurses provide the majority of health services - up to 80% in some cases.
3. The World is in the grip of a global workforce crisis, one characterised by an intensifying shortage of nurses in most countries.
4. The shortage varies by type of nurse, geographic location, level of care, sector, service and organisation.
5. The current shortage is undermining the goals of health systems globally and challenging our ability to meet the needs of our citizens.
6. In 2006, WHO identified the global health workforce crisis, including the critical shortage of nurses as a priority item for action.
7. The reasons for the health care and nursing crisis are varied and complex, but evidence underlines that unhealthy work environments are key among them.
8. Unhealthy environments affect nurse's physical and psychological health through the stress of heavy workloads, long hours, low professional status, difficult relations in the workplace, problems carrying out professional roles, and a variety of workplace hazards.
9. Evidence indicates that 'long periods of job strain affect personal relationships and increase sick time, conflict, job dissatisfaction, turnover, and inefficiency (Baumann et al. cited by Baumann, 2006).
10. Nurses who are stressed because of heavy workloads, friction with colleagues, inappropriate tasks, insufficient skill and knowledge, poor management or unsafe working conditions are challenged to provide the highest standards of care.
11. Positive practice environments affect not only nurses but other health care workers and support excellence in services, ultimately improving patient outcomes.
12. A healthy work environment is a practice setting that maximizes the health and well-being of nurse, quality patient outcomes and organisational performance.
13. Employers have begun to realise that positive changes in work environments result in higher employee retention rates.

14. Evidence shows that keeping employees leads to better teamwork, increased continuity of care and improved patient outcomes.
15. Many workplace attributes can be related to organisational climate. Three that are intrinsic to positive practice environments are a culture of safety for nurses and patients; organisational support for life long learning; and leadership.

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NURSE BOARD VICTORIA NEWS

Victorian Nurses Board Workshop

Scope of Practice Workshop and Information Session Series

A series of workshops and information sessions on the NBV [Guidelines: Scope of Nursing and Midwifery Practice](#) and [Guidelines: Delegation and Supervision for Registered Nurses and Midwives](#) will be conducted across Victoria from January – June 2007.

These sessions are for all nurses and midwives working in all contexts of care such as: aged care, acute, sub-acute, specialty areas and in the community. The sessions are also available for health care and education providers.

If your division would like to book a workshop/series of workshops in your organisation or an information session, complete contact the Policy, Research and Practice Standards Program on (03) 8635 1251 or email accreditation@nbv.org.au. Upon receipt of your request NBV we will contact you to confirm your booking.

GPDV is offered \$500.00 per division to support this event.

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Scope of Nursing and Midwifery Practice Pocketbook

All registered nurses and midwives will soon be sent a copy of the [NBV Scope of Nursing & Midwifery Practice Pocketbook](#). The aim of the Pocketbook is to provide an easy to read reference on the new Scope of Practice, and Delegation and Supervision Guidelines.

These Guidelines can be found in full on this website under [Practice Standards & Guidelines](#) titled *Guidelines: Scope of Nursing & Midwifery Practice and Guidelines: Delegation and Supervision for Registered Nurses & Midwives*.

The Guidelines have been developed to enable greater flexibility in the scope of nursing and midwifery practice whilst maintaining practice standards. They also assist in making decisions on delegation and supervision.

Throughout this year NBV staff will be visiting organisations across the state to provide workshops and information sessions to assist in using the Guidelines in your practice.

For any enquires or information on the workshops and information sessions, please contact the NBV on 03 8635 1251 or via email to accreditation@nbv.org.au

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NBV William Cooper Fellowship Extended

Applications for the William Cooper Fellowship for 2007 have been extended and will now be accepted until Monday 2 April 2007.

The purpose of the William Cooper Fellowship is to enable registered nurses who are directly or indirectly involved with the caring for patients with cancer in Victoria to undertake activities that will enhance nursing practice in this specialty area.

Applications can be downloaded from this website on the [Grants](#) page or call Anne Grace on (03) 8635 1251 or email researchgrants@nbv.org.au

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Student Registration

From 1 July 2007, the new Health Professions Registration Act 2005 comes into effect and brings with it a number of changes to the nursing profession. One of the major changes is the registration of nursing students who will not be able to undertake clinical placement unless they are registered with the Nurses Board of Victoria.

The Board has produced a poster and a brochure to raise awareness of this change. The materials have recently been distributed to all NBV Accredited Education Providers.

The new legislation requires students to be registered from 1 July 2007 and applications will be accepted by the Board from 1 April 2007. No fee is required. Registration will be granted for five years to students enrolled in a Bachelor of Nursing or Midwifery and two years to students enrolled in the Certificate IV in Health from the date of certificate issue.

Application forms can be downloaded from this website from 1 April 2007. For further information, nursing students can contact the Board on 03 8635 1222 or via email registration@nbv.org.au

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Training Update:

Smith and Nephew have announced changes to the Ballarat Wound Management session. It was originally booked for the 17 April 2007; it is now on the 23 May 2007. You can download the registration form from <http://www.gpdv.com.au/pntraining>

High uptake of Pap Smear plus Preventive item number - APNA

It is exciting to see practice nurses embracing the new item numbers for Preventative Care for Women in addition to the Pap Smears in the short time they have been available. Below is a table indicating the national statistics.

	STATE								TOTAL
	NSW Services	VIC Services	QLD Services	SA Services	WA Services	TAS Services	ACT Services	NT Services	
10994	1,591	542	481	107	185	188	7	122	3,223
10995	232	60	71	14	22	21	2	4	426
Total	1,823	602	552	121	207	209	9	126	3,649

What is also impressive is that the numbers of the Pap Smear item number alone have not reduced significantly for that time period. This means that more services have been provided overall.

10998 and 10999 uptake during 2006

2006 Quarter 1	4,610
2006 Quarter 2	5,277
2006 Quarter 3	5,910
2006 Quarter 4	5,218
Total	21,015

Change of Dates

The RCNA National Practice Nurse Conference is now on the 11, 12 & 13 October in Hobart.

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Practice Accreditation

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QIP/AGPA: Website Update

As a value add service to AGPN and all divisions, AGPAL is building an area on the website which will cater specifically for Divisions!

We are custom building this resource area so that Divisions can access QBay, statistical information and other resources at their fingertips.

Divisions will be given a username and password which will allow them to log in to their secure resource area. This will be coming by mail to the CEO of each Division and the nominated accreditation contact.

AGPAL will keep you up to date over the next month about further developments as they occur.

If you have any questions please call Kylie Fahey or Jessica Mansour on 1300 362 111.

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Information contained within this publication is for the use and benefit of all members of SBOs and Divisions, please feel free to extract whole or parts of this newsletter to benefit other interested parties with information sharing. If SBOs, Divisions and other readers have information for, or comments regarding the Primary Care Updates Program please contact Vanessa Collinson (details above).

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